

# HealthSafe ID:

## Getting started with safe access to your accounts



HealthSafe ID® gives you access to many of your Optum health benefits with just one username and password.

### Follow these simple steps to register



**Get started.** If it's your first time signing in, you may choose to register your account on the mobile app or at [optumbank.com](https://optumbank.com). Select "Register Now" to create your HealthSafe ID.



**Verify your identity.** Follow screen prompts to set up your HealthSafe ID username and password and choose your authentication method: three security questions, text code confirmation or phone call verification. You will then receive an email with a link to confirm your account.

**Note:** If it's your first time registering for HealthSafe ID, you will be prompted to enter your 16-digit card number to access your account. If you do not have a payment card, follow the prompts for other ways to register.

### Sign in to monitor your account

Once you are all set up, you can quickly and easily access your health accounts to view your balance, contributions and transactions.



### Get done faster

Download the Optum Bank mobile app.



**Tip:** Set up facial or fingerprint authentication for fast and secure app access.

### Why do I have to verify my identity?

Dual-factor authentication adds an extra layer of security to keep your account safe and secure. HealthSafe ID does not store any demographic information, and the email we collect is strictly for authentication for security purposes.